

PRESS RELEASE

From: CMP Resolutions (previously Conflict Management Plus Ltd)

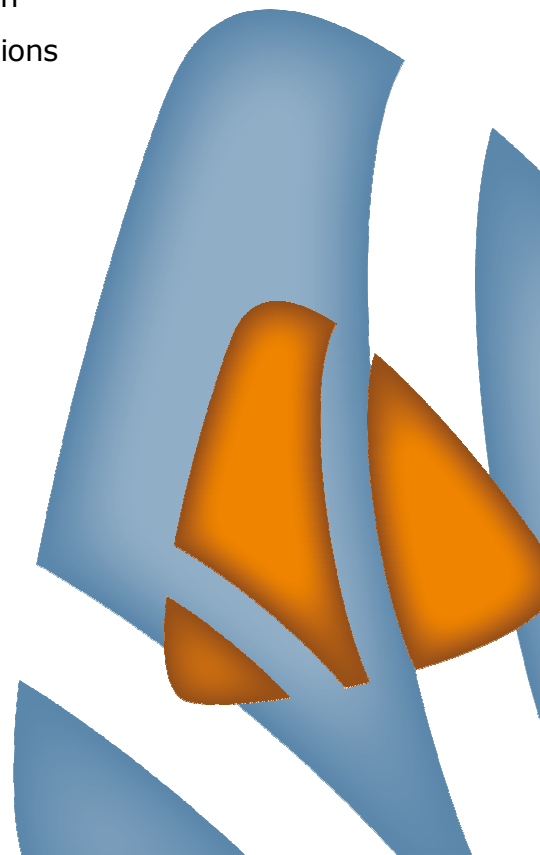
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Title: CMP (Conflict Management Plus Ltd) wins prestigious BIS (previously BERR) Contract

CMP Resolutions (previously Conflict Management Plus Ltd), the UK's leading provider of mediation services and mediation training has been selected by BIS, the Government's Department for Business Innovation and Skills (formerly BERR) to provide in house Mediation training as part of the creation of an internal resolution function. As specialists in both the management and implementation of mediation services CMP was ideally placed to assist BIS in the creation of an in-house mediation capability.

Susan Young, HR Director at BIS says, "Since announcing to staff that we were looking for potential mediators to be part of an in-house mediation service we have had a number of expressions of interest from across the department demonstrating how keen people are to find out more about mediation and to receive mediation training."

This is particularly relevant as BIS is the government department responsible for introducing a new dispute resolution framework which emphasises the importance of the early resolution of workplace matters, thus avoiding expensive litigation. This framework came into effect on 6 April 2009.



“We are delighted to have secured the contract to provide training in mediation to the government department responsible for the implementation of the framework for workplace dispute resolution throughout Great Britain and who are obviously advocates of mediation as an effective solution for resolving workplace disputes”, stated John Crawley, CMP’s, Chair and Founder. “We look forward to working with them closely in the future.”

The Government has been working closely with the workplace mediation community to encourage the use of mediation, where appropriate. Employees and employers will have greater flexibility to deal with workplace discipline and grievance issues in a way which suits them best and are encouraged to consider alternative methods like mediation.

CMP Resolutions are registered members of the Civil Mediation Council (for England and Wales) complying with standards covering training, practice development, codes of conduct, complaints handling and indemnity insurance.

Company Information

CMP has been the market leader in terms of innovation, delivery and expertise for mediation and mediation services for over 20 years. They developed the industry standard 40-hour Certificate in Mediation Skills training course and were also responsible for the development of the “Interactive MediationTM” methodology which is in extensive use today by the majority of Mediation professionals.

CMP provides an extensive range of services designed to improve workplace relationships, details of which can be found at www.cmpresolutions.co.uk

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